

## AfriForum Privacy Statement Policy Websites and Portal Sites

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## **Disclaimer**

This policy, its attachments, and any rights attaching hereto are, unless the context clearly indicates otherwise, the property of AfriForum. It is confidential, private and intended for the addressee only, and may only be used by the addressee for the particular purpose for which the policy has been requested. The addressee shall furthermore treat all personal information that comes to its knowledge or into its possession as confidential and shall not disclose it without the consent of AfriForum.

AfriForum accepts no liability whatsoever for any loss or damages, whatsoever and howsoever incurred or suffered, resulting or arising from the use of the information in this policy or its attachments.

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## Introduction

You give AfriForum permission to collect and use your personal information when you use the AfriForum web and/or portal site, or upon enrolling as a member of AfriForum via our outsourced call centre. AfriForum will use your personal information only for internal purposes such as improving the functionality of the site, keeping a database of members, and maintaining a record of your access and changes that you as a member make to your personal information. AfriForum shall comply with all applicable legislation with a focus on the Protection of Personal Information Act 4 of 2013 (POPIA) concerning the management and processing of personal information. AfriForum treats personal information collected via the sites as strictly private and confidential. All personal information collected will only be used for the purpose for which it was collected and will not be further processed without consent from the member/data subject.

AfriForum will not share your personal information with any third party without first obtaining your consent, unless a court of law orders AfriForum to do so. AfriForum is committed to comply with all applicable laws that pertain to the receipt, storage and processing of personal information, and shall remain compliant with these applicable laws as they are amended from time to time with a specific focus on the requirements of the POPI Act.

You consent that AfriForum may share your Personal Information with contracted operators for purposes of the processing, management, and administration of all our members' Personal Information only.

We collect personal information directly from you, and where lawful and reasonable, we may verify collected Personal Information about you with contracted operators, banks, address location services, and ID verification services for the purposes set out below.

## Your consent

AfriForum will process your personal information if you give us your consent willingly or in accordance with the law. You give your consent to us for the collection of your personal information through the following:

- Membership enrolment processes
- Participation in the organisation's competition activities
- Awareness campaigns
- Petitions
- Participation in specific campaigns
- Participation in sport activities
- Participation in surveys and opinion polls
- Podcasts
- Voluntary participation in activities of the organisation

## Direct communication via e-mail and SMS

AfriForum will only disclose your personal information under the following circumstances:

- The law requires it.
- We have a public duty to disclose the information.
- Our or your legitimate interests require disclosure.

- You agreed that we may disclose your information.

### Storing Personal Information

We store Personal Information as required by law, within South Africa, in a Private Cloud Infrastructure hosted by Amazon Web Services (AWS) Cape Town. The storage of information is protected with the required security access control and with the necessary IT infrastructure protection.

### AfriForum Security Practices

Our security systems are designed to prevent the loss, unauthorised destruction, damage, and/or access to your personal information from unauthorised parties.

### AfriForum Web Cookies Practices

This AfriForum site uses web cookies – small text files that are placed on your machine to help the site provide a better user experience. In general, cookies are used to retain user preferences, store information for applications such as shopping carts, and provide anonymised tracking data to third-party applications such as Google Analytics. As a rule, cookies will make your browsing experience better. However, you may prefer to disable cookies on this site and others. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser or taking a look at [the About Cookies website](#) which offers guidance for all modern browsers.

### Links to other web and/or portal sites

Nobody may establish a hyperlink, frame, meta tag, or similar reference, whether electronically or otherwise (collectively referred to as linking), to this site or any subsidiary pages before receiving our prior written approval, which may be withheld or granted subject to the conditions we specify from time to time.

An application for linking must be submitted to the Information Officer at the e-mail address **navrae@afriforum.co.za**. Once received we will do our best to respond and enter into further discussions with you. If you do not get a written response from us within 20 (twenty) business days, consider your request as having been rejected.

### Right to change this Privacy Statement

AfriForum may change this privacy statement. We will publish all changes on our web and portal sites. The latest version of our privacy statement will replace all earlier versions unless stated otherwise.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

AfriForum Information Officer